



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

May 28, 2014

Date Complaint Received:	5/5/14
Complaint Received By:	unknown
Provider Name and Location:	Margarita Mendez Mota 1303 Lewis Ave Des Moines, IA 50315

Complaint: The Department received a complaint regarding a significant overage in the number of allotted children at the daycare home..

Rule Basis: 110.4, 110.8 (1) a.

Findings: Substantiated

Resolution: Complaint check was completed May 16, 2014. Complaint was substantiated per invoice from central office. Provider also admitted to caring for more children than approved. Provider engaged in safety planning, agreeing to reduce numbers to an appropriate amount. A full spot check was previously completed in October 2013 and minimal corrections were made.

If you have any questions regarding this matter feel free to contact me at 515-993-1742 or email address mcrawfo@dhs.state.ia.us.

Sincerely,

Melissa Crawford
Social Worker